

CASE STUDY

ArBhar Impact

Delay in Queues – Identified Challenges - rewrote the process and reduced Delay by over ~95%

Audit of GRIN Hold Process – Identified Gaps, revised Process, and reduced Hold by 11 Days.

Payment Process – Reduced Discrepancies between PO, Vendor Master, Bank details, IT & Parking in GRIN and brought the Discrepancies to Zero

Vendor facing issues – identified gaps & duplicate vendors for similar services with higher pricing – recommended removing duplicate vendors by 18%

Monthly Payment delay – Identified process gaps changed process to implement in Ariba and reduced delay of payment approved vendors to Zero. - “0” (Zero) Penal Interest for MSME Vendors

CUSTOMER

One of the largest Indian MNC providing IT consulting & Business process services

CUSTOMER CHALLENGE

Customer had challenges in terms of long Queues for Bills Payment

Payments to MSME Vendors were constantly delayed – Creating Unsatisfied Vendors

Constant Challenge of Penal Interest being paid to MSME Vendors because of delayed payment.

Delay in monthly payment of Invoices & GRN hold for lack of process Synergy gap between Application (Ariba) and on field process.

Duplicate Vendors for similar products / services resulting in too many vendors.